



## **The Harbours Weekly**

2/7/2025

### **Updates**

**Mini Splits** - The hallway mini splits on the 3<sup>rd</sup> and 4<sup>th</sup> floors are being replaced this week.

**Intercom System**—The new intercom system will be supported by the MYQ app. A tech will train us next week on how it works. I will keep everyone updated as we go.

### **Reminders**

**AFTER-HOURS EMERGENCY NUMBER (MAINTENANCE ONLY)** - For all maintenance emergencies, kindly call 1-317-570-4358 and follow the prompts to be connected to the on-call manager. *\*Please do not call the emergency number if it is NOT a maintenance emergency.*

**Carts**—**Please return carts to the first-floor service lobby.** I have received numerous calls about missing carts this week.

**Work Orders** – If you notice that something needs our attention, please direct all work orders to the designated work order email at [workorders@harbours206.com](mailto:workorders@harbours206.com)

Rachel Shanklin CMCA, AMS

The Harbours Condos



## **The Harbours Weekly**

2/14/2025

### **Updates**

**Lobby Entry System**—The new entry system for the front door will be installed soon. We can program the system before it is installed. One person will be programmed to the door for each condo. The video system will be used through an app on your phone. I will send an email invitation from MYQ. If you do not have a compatible phone, the system will ring your phone number, and you will need to push 9 to allow people in.

**Board Meeting**—The February Board Meeting will be held on Monday, February 17th, at 5:30 p.m. in the conference room or via Zoom.

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## **The Harbours Weekly**

2/27/2025

### **Updates**

**Lobby Door**—We have had more than a few incidents with residents and guests who allowed people to follow them in. Today, maintenance had to escort someone out. If you feel uncomfortable telling them not to come in, please use the fitness center or indoor pool to exit.

**Bridge Noise** – The three left lanes of the bridge will be closed until further notice. They are going to fix the expansion joint. I want to thank everyone who sent in complaints.

**Entry System**—I would like to share a couple of things regarding the community by MYQ app.

- When you open the app, you can push the lock where it says Lobby sliding doors and the door will automatically unlock.
- When you hit directory on the entry system, you can search for your condo by typing the number in.
- The directory code next to your condo number is not an entry code; it will not allow you into the building. You must tap on your condo number, and it will then call your phone.
- When creating a guest pass, a five-digit code will be generated for you.
- The delivery pass will have a start date and an automatic deletion date.
- The temporary pass allows you to choose a start and end date but will automatically delete in 180 days.
- The recurring pass allows you to select a time range and specific days when you want to grant someone access. You can extend the pass for up to one year.
- There is a history icon located at the bottom of the app. This icon allows you to view your condo's access history for up to 30 days. If you hold down one of the thumbnails, you can view the camera footage for that time and date.

- If you are not receiving video calls, please stop by the office so we can assist you.

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## **The Harbours Weekly**

1/31/2025

### **Updates**

**Bridge Noise** - Kentucky DOT is responsible for I-65 Bridge repairs, so if owners email both KY Dot and Jeffersonville Mayor Mike Moore, our Mayor may exert more pressure to make the repairs. Here are the Email addresses so owners can send emails about the bridge noise.

Jeffersonville Mayor: [mmoore@cityofjeff.net](mailto:mmoore@cityofjeff.net)

Kentucky Department of Transportation (District 5): [kytc.district5info@ky.gov](mailto:kytc.district5info@ky.gov)

**Mailroom**—We have put up a small bulletin board in the mailroom. If you have any contractors you would like to recommend, you are welcome to put a card on it.

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